



ENVIRONMENTALLY SUSTAINABLE
UNCOMPROMISING QUALITY
INNOVATIVE DESIGN

ORDER CONFIRMATION

SUPPLY ONLY NON-ACCOUNT CUSTOMER

1. Payment Terms

1.1. Non- Account Customer

As a non-Account Customer you are required to pay a 50% deposit **before we can proceed with your order or any of the below lead times can begin.** The remaining 50% will be required to be paid before delivery or installation.

Alternatively, you can apply for a 30 day EOM Account. Simply complete the attached account application form and return it to our accounts department at accounts@tpi.net.au. However, your account approval may take up to 5 working days and **your order cannot be processed until this is resolved.**

2. Lead Times

Please note: The following Lead Times will only commence when;

- 2.1. We have received your 50% deposit or you have been approved for an Account.
- 2.2. You have supplied us with your Site Measurements.

LEAD TIMES WILL ONLY COMMENCE FROM WHICHEVER OF THE ABOVE IS THE LATER DATE.

3. U-Fix (Supply Only) Lead Times

3.1. We have been advised by our suppliers that your selected colour is in stock. The lead-time is 10 working days plus transport from when all items in Clause 2 have been met.

OR

3.2. Your selected colour is made to order the lead-time is 20 working days plus transport from when all items in Clause 2 have been met.

4. Operational and Maintenance Manuals (O&M)

Please contact Accounts for O&M Manuals at accounts@tpi.net.au or on 02 9709 6501.